



FOR IMMEDIATE RELEASE

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**DOUGLAS COUNTY
NEWS RELEASE**

**Douglas County 911 Emergency Services Earns Accreditation as an
Emergency Fire Dispatch Center of Excellence from The International
Academies of Emergency Dispatch**

SALT LAKE CITY, UT – Douglas County 911 Emergency Services was approved as an Emergency Fire Dispatch Center of Excellence on March 17, 2017 by the Board of Accreditation of the International Academies of Emergency Dispatch (IAED). Therefore, Douglas County 911 Emergency Services earned the distinguished honor of becoming the 36th Emergency Fire Dispatch Accredited Center in the world and the first in the state of Nevada. Douglas County 911 Emergency Services is also the first dual accredited Fire and Medical accredited center in Nevada.

The IAED is a non-profit standard-setting organization promoting safe and effective emergency dispatch services world-wide. Comprised of four allied Academies for medical, fire, police, and emergency communication nurse system dispatching, the IAED supports first-responder related research, unified protocol application, legislation for emergency call center regulation, and strengthening the emergency dispatch community through education, certification, and accreditation. An Accredited Center of Excellence (ACE) is the highest distinction in 9-1-1 emergency communication services.

Douglas County 911 Emergency Services achieved accreditation for demonstrating compliance to the Fire Priority Dispatch System (FPDS) and the associated “20 Points of Excellence”. The “20 Points of Excellence” encompass international practice standards of excellence for Emergency Fire Dispatch (EFD). This level of operational effectiveness addresses system oversight, quality improvement programs, and individual certification of all emergency call-takers. Accreditation is a voluntary accomplishment that demonstrates an unprecedented dedication to public safety from not only each individual within the communications center, but also the administration.

In addition to being featured in the next issue of The Journal of Emergency Dispatch, Douglas County 911 Emergency Services will be recognized on The International Academies of Emergency Dispatch’s website <http://www.emergencydispatch.org/AccredCurrentAces>

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